

TETRIX LABS LIMITED

JOROMI AI

Enterprise AI Operating System

INTELLECTUAL PROPERTY POLICY

Governing Ownership, Licensing, and Protection of Intellectual Property Across the JOROMI AI Platform

Version 1.0

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CONFIDENTIAL — PROPRIETARY

1. Introduction

This Intellectual Property Policy (this “Policy”) sets out the principles, rights, obligations, and protections that govern intellectual property created, used, licensed, or encountered in connection with JOROMI AI, the enterprise artificial intelligence operating system developed and operated by Tetrix Limited (“Tetrix,” “JOROMI AI,” “we,” “us,” or “our”). It is written for a global customer base that includes multinational enterprises, government agencies, financial institutions, healthcare organizations, educational and research institutions, professional services firms, small and medium-sized enterprises, independent developers, and technology partners, each of whom relies on clarity around what they own, what they may use, and what remains the exclusive property of JOROMI AI.

The purpose of this Policy is threefold. First, it protects the substantial engineering, research, and design investment that underlies the JOROMI AI platform, including its artificial intelligence models, orchestration infrastructure, agent frameworks, and proprietary methodologies, so that continued innovation remains commercially sustainable. Second, it gives customers and users confidence that their own data, content, and business intellectual property remain theirs, and that engaging JOROMI AI's Services does not place a customer's proprietary information at risk of appropriation. Third, it establishes a predictable, internationally coherent framework for how artificial intelligence inputs and outputs are treated — an area of law that continues to evolve and where clear contractual allocation of rights provides certainty that statute and case law have not yet fully supplied.

This Policy respects the intellectual property rights of third parties and expects the same discipline from every Authorized User of the Platform. It should not be read as a license to infringe copyrights, trademarks, patents, trade secrets, or other proprietary rights belonging to any person or entity, whether or not that person or entity is a customer of JOROMI AI.

1.1 Relationship With Other JOROMI AI Legal Documents

This Policy operates alongside, and does not supersede, the JOROMI AI Terms of Service, Subscription Agreement, Enterprise License Agreement, Privacy Policy, Data Processing Agreement, Acceptable Use Policy, Responsible AI Policy, and Security Policy (together, the “Related Agreements”). Where a Customer has executed an Enterprise License Agreement or a comparable negotiated instrument that expressly addresses intellectual property ownership or licensing in a manner inconsistent with this Policy, the negotiated instrument controls to the extent of that inconsistency. In all other respects, this Policy should be read together with the Rel. Related Agreements as a single, internally consistent body of governing terms. Capitalized terms not otherwise defined in this Policy have the meanings given to them in the Terms of Service.

2. Scope and Applicability

This Policy applies to every person and entity that accesses, uses, integrates with, or otherwise interacts with the JOROMI AI platform, software, Services, Documentation, Application Programming Interfaces, Software

Development Kits, sample code, agent templates, and any other materials made available by JOROMI AI, regardless of the commercial arrangement under which access is granted. This includes, without limitation:

- Enterprise Customers and their Authorized Users, including employees, contractors, and agents acting on the Customer's behalf;
- Government Customers and public-sector agencies, subject to any additional terms required by applicable public procurement law;
- Developers building on the JOROMI AI APIs, SDKs, or Agent Studio, whether for internal use or for onward distribution;
- Partners, resellers, systems integrators, and consultants engaged in the implementation, configuration, or support of JOROMI AI deployments;
- Third-Party Integrators whose applications, connectors, or data sources interoperate with the Platform;
- Marketplace Developers who publish AI Agents, workflow templates, or extensions through any JOROMI AI marketplace or directory;
- Trial Users and participants in Beta Programs, who are subject to this Policy notwithstanding the non-production or evaluative nature of their access; and
- Any other individual or organization granted credentials, API keys, or other means of accessing the Platform.

This Policy governs all use of JOROMI AI software, Services, Documentation, APIs, sample outputs, and any intellectual property made available in connection with them, whether accessed through a browser, a mobile application, a command-line interface, an API integration, or an embedded or white-labelled deployment. Access to the Platform on a trial, evaluation, beta, sandbox, or proof-of-concept basis does not diminish the applicability of this Policy, and references throughout to “Customers” should be read, where the context permits, to include such users.

3. Definitions

For the purposes of this Policy, the following terms have the meanings set out below. Terms are listed alphabetically for ease of reference.

Artificial Intelligence or AI. computational systems and techniques, including machine learning, deep learning, natural language processing, and related methods, that perform tasks which would ordinarily require human cognition, including reasoning, pattern recognition, prediction, and language generation.

AI Agent. a configured, task-oriented software instance built on one or more AI Models within the Platform, designed to autonomously or semi-autonomously perform defined actions, workflows, or decisions on behalf of a Customer, whether created using JOROMI AI's AI Agent Studio or provided as a pre-built offering.

AI Model. a trained machine learning or deep learning model, including any foundation model, fine-tuned model, retrieval-augmented configuration, embedding model, or classifier, used within the Platform to generate AI Output.

AI Output. any content, text, code, summary, recommendation, analysis, workflow, classification, prediction, or other material generated by an AI Model or AI Agent in response to an AI Prompt or Customer Data, including content generated through Retrieval-Augmented Generation.

AI Prompt. any instruction, query, question, command, or other input submitted by a Customer or Authorized User to an AI Model or AI Agent, whether submitted directly or generated programmatically through the API.

API. the Application Programming Interfaces made available by JOROMI AI that permit programmatic access to the Platform's functionality.

Authorized User. an individual authorized by a Customer to access and use the Services under the Customer's account, including employees, contractors, and agents acting within the scope of that authorization.

Confidential Information. non-public information disclosed by one party to the other that is designated as confidential or that a reasonable person would understand to be confidential given its nature and the circumstances of disclosure, including business, technical, and financial information, but excluding information that is or becomes publicly available through no fault of the receiving party.

Copyright. the rights subsisting in original literary, artistic, software, and other copyrightable works under applicable national and international copyright law, including the Berne Convention.

Customer Data. any data, files, records, or information submitted, uploaded, or otherwise made available to the Platform by or on behalf of a Customer, including documents processed through Document Intelligence, records indexed in an Enterprise Knowledge Base, and information retrieved through connected data sources.

Customer Intellectual Property. all Intellectual Property Rights owned by or licensed to a Customer independently of the Platform, including Customer Data, proprietary business processes, internal knowledge, trademarks, trade secrets, and custom integrations developed by or for the Customer.

Derivative Work. a work based upon, adapted from, or incorporating a pre-existing work, including translations, modifications, enhancements, and compilations, as that concept is understood under applicable copyright law.

Documentation. user guides, technical manuals, API references, implementation guides, knowledge base articles, and other explanatory materials made available by JOROMI AI describing the use of the Services.

Intellectual Property Rights. all patents, copyrights, trademarks, trade dress, trade secrets, know-how, moral rights, database rights, rights in domain names, and any other intellectual or industrial property rights recognized under the laws of any jurisdiction, whether registered or unregistered, and all applications for, and renewals or extensions of, such rights.

Know-How. technical or business information, expertise, and methodologies that are not generally known and that provide a competitive advantage, whether or not reduced to a fixed or tangible form.

Machine Learning Model. a subset of AI Model referring specifically to a statistical or computational model trained on data to identify patterns or make predictions without being explicitly programmed for each task.

Object Code. computer programming code in a form that has been compiled or assembled and that is readable and executable by a computer, but that is not readily readable by humans.

Patent. a grant of exclusive rights in an invention issued by a national or regional patent office, and any pending application for such a grant.

Platform. the JOROMI AI enterprise artificial intelligence operating system, including its AI Agents, Multi-Agent Systems, AI Agent Studio, workflow automation tools, Enterprise Search, Knowledge Management, Document Intelligence, AI Copilots, Business Intelligence and analytics functionality, governance and compliance tooling, APIs, identity and access management systems, cloud infrastructure, Retrieval-Augmented Generation capabilities, Enterprise Knowledge Bases, AI Automation Studio, low-code and no-code AI development tools, and all related software, systems, and infrastructure.

Proprietary Information. information that is owned by a party and that derives independent value from not being generally known, whether or not it meets the formal legal definition of a Trade Secret in a given jurisdiction.

Services. the software-as-a-service offerings, hosted infrastructure, support, professional services, and related functionality made available by JOROMI AI under a Subscription Agreement or Enterprise License Agreement.

Software. all computer programs, in Source Code or Object Code form, comprising or supporting the Platform, including AI Models, orchestration logic, user interfaces, and infrastructure code.

Source Code. computer programming code in a form readable by humans, prior to compilation or assembly into Object Code.

Trade Dress. the visual appearance, look and feel, and overall commercial impression of a product or its packaging, including the distinctive design elements of the Platform's user interface.

Trade Secret. information, including a formula, pattern, compilation, program, device, method, technique, or process, that derives independent economic value from not being generally known and that is the subject of reasonable efforts to maintain its secrecy.

Trademark. any word, name, symbol, logo, slogan, or device, and any combination thereof, used to identify and distinguish the goods or services of one party from those of others, including registered and unregistered marks.

User Content. content submitted by an Authorized User to the Platform other than Customer Data in the ordinary operational sense, including configuration settings, custom prompts, agent definitions, and workflow designs created within the Platform.

Workspace. the logically or physically segregated environment within the Platform provisioned to a Customer, within which the Customer's Authorized Users access Services, store Customer Data, and configure AI Agents.

4. Ownership of JOROMI AI Intellectual Property

As between JOROMI AI and any Customer, Authorized User, or other party accessing the Platform, JOROMI AI and its licensors retain all worldwide right, title, and interest, including all Intellectual Property Rights, in and to the Software, the Services, the Platform, and all components, enhancements, and derivatives thereof. This ownership is comprehensive and extends, without limitation, to:

- all Software, Source Code, and Object Code comprising the Platform;
- all AI Models and Machine Learning Models, including foundation models, fine-tuned variants, embeddings, and classifiers developed or deployed by JOROMI AI;
- all algorithms, neural network architectures, training methodologies, and evaluation frameworks;
- the AI infrastructure, platform architecture, and system design underlying the Services;
- all APIs, SDKs, connectors, and integration frameworks made available by JOROMI AI;
- all databases, indices, and data structures used to operate the Platform, exclusive of Customer Data contained within them;
- all user interfaces, interaction designs, and Trade Dress associated with the Platform;
- all Documentation, product designs, security frameworks, and proprietary methodologies;
- all business processes, playbooks, and operational know-how developed by JOROMI AI in delivering the Services;
- all Trademarks, logos, brand assets, and Trade Dress associated with JOROMI AI, Tetrix Limited, and their products;
- all Copyrights, Patents and Patent applications, Trade Secrets, and Know-How embodied in or underlying the foregoing; and
- all product enhancements, updates, upgrades, modifications, and Derivative Works of any of the foregoing, whether developed by JOROMI AI independently or informed by aggregated, de-identified usage patterns across the Platform.

No subscription, license, purchase order, statement of work, or other commercial arrangement transfers any ownership interest in the foregoing to a Customer, Authorized User, or any other party, except to the extent expressly and unambiguously stated in a written agreement signed by an authorized representative of Tetrix Limited. Access to and use of the Services is governed by the license grants set out in the applicable Subscription Agreement or Enterprise License Agreement, and any rights not expressly granted are reserved.

Where a Customer commissions bespoke development, custom AI Agents, or professional services from JOROMI AI, ownership of the resulting deliverables is governed by the applicable statement of work or professional services agreement; in the absence of an express written provision to the contrary, the underlying Platform technology, reusable components, and general-purpose enhancements developed in the course of that engagement remain the property of JOROMI AI, while Customer-specific configurations, data mappings,

and business logic developed exclusively for that Customer are treated as Customer Intellectual Property under Section 5.

5. Customer Intellectual Property

JOROMI AI recognizes that Customers bring substantial intellectual property of their own to the relationship, and this Policy is designed to protect it without qualification. As between JOROMI AI and the Customer, the Customer retains all right, title, and interest in and to its Customer Intellectual Property, including:

- Customer Data, including all documents, records, and files uploaded, submitted, or connected to the Platform;
- proprietary business processes, workflows, and internal methodologies reflected in the Customer's configuration of the Platform;
- databases and data structures owned or licensed by the Customer independently of the Platform;
- the Customer's Trademarks, brand assets, and Trade Dress;
- copyrighted works authored by or for the Customer, including internal policies, training materials, and reports;
- Trade Secrets and Know-How belonging to the Customer, including confidential business strategies and proprietary formulas or models supplied to the Platform;
- Enterprise Knowledge Bases constructed by the Customer from its own source materials;
- custom integrations, connectors, and scripts developed by or specifically for the Customer, other than components that constitute JOROMI AI Software; and
- any other content created by the Customer or its Authorized Users within the Platform that is not itself JOROMI AI Software or AI Output as defined in Section 6.

JOROMI AI acquires no ownership interest in Customer Intellectual Property by virtue of the Customer's use of the Services. The limited rights JOROMI AI requires to operate the Platform on the Customer's behalf are addressed exclusively in Section 7 (License to Customer Data) and do not constitute, and should not be construed as, an assignment, transfer, or encumbrance of ownership.

Customers remain solely responsible for ensuring that they hold sufficient rights in any Customer Data or Customer Intellectual Property submitted to the Platform, including any necessary consents, licenses, or authorizations from third parties, and JOROMI AI disclaims responsibility for Customer Data submitted without such rights, subject to the allocation of liability set out in the applicable Subscription Agreement or Enterprise License Agreement.

6. AI Inputs and AI Outputs

The allocation of rights in artificial intelligence inputs and outputs is an area where clear contractual treatment is essential, given the continuing evolution of statutory and case law across jurisdictions. This Section establishes the framework that applies to AI Prompts, Customer Inputs, and AI Output generated through the Platform.

6.1 Ownership of Inputs

Customers and Authorized Users retain all ownership rights in AI Prompts, uploaded files, and other Customer Inputs submitted to the Platform, to the same extent as they own the underlying Customer Data or Customer Intellectual Property from which those inputs are drawn. Submission of an input to an AI Model or AI Agent does not transfer ownership of that input to JOROMI AI.

6.2 Ownership of AI Output

Subject to applicable law, the rights of third parties, and the terms of this Section, JOROMI AI assigns to the Customer such right, title, and interest as JOROMI AI may hold in AI Output generated specifically for that Customer in response to that Customer's AI Prompts and Customer Data. This includes AI-generated recommendations, summaries, reports, code, documentation, and workflows produced within the Customer's Workspace. Customers should be aware that the copyrightability of AI-generated material varies by jurisdiction and by the degree of human authorship involved in its creation, and that JOROMI AI makes no representation as to whether any particular AI Output qualifies for copyright or other statutory protection in a given jurisdiction.

6.3 Retained Platform Technology

Notwithstanding the assignment described in Section 6.2, JOROMI AI retains all ownership of the underlying AI Models, Machine Learning Models, algorithms, prompt-engineering methodologies, orchestration logic, and Platform technology used to generate AI Output. The Customer's rights extend to the specific output produced for it, not to the systems, models, or methods that produced it, nor to any general-purpose capability, template, or technique embodied in the Platform.

6.4 Non-Uniqueness of AI Output

Because AI Models operate probabilistically and are informed by patterns learned across large volumes of training data, AI Output is not necessarily unique to a particular Customer. Similar, and in some cases substantially similar, AI Output may be independently generated for other Customers in response to comparable prompts or inputs. JOROMI AI does not represent or warrant the exclusivity, originality, or non-obviousness of any AI Output, and the assignment described in Section 6.2 applies only to the specific instance of output generated for the relevant Customer, without prejudice to JOROMI AI's ability to generate similar output for others.

6.5 Third-Party Rights and Responsible Use

Customers are responsible for ensuring that their use of AI Output complies with applicable law, including intellectual property, data protection, and sector-specific regulatory requirements, and for independently verifying AI Output before relying on it in contexts with legal, financial, medical, or safety consequences. Nothing in this Section grants a Customer rights in third-party intellectual property that may be reflected, referenced, or reproduced within AI Output, and Customers should consult the Responsible AI Policy for additional guidance on appropriate use of AI-generated content.

7. License to Customer Data

In order to provide the Services, the Customer grants JOROMI AI a limited, non-exclusive, worldwide, royalty-free, non-transferable license (which is revocable upon termination of the applicable Subscription Agreement or Enterprise License Agreement, except to the extent retention is required by law or necessary to wind down the Services) to access, host, cache, copy, transmit, and process Customer Data solely for the following purposes:

- providing, operating, and maintaining the Services purchased by the Customer;
- processing Customer requests and AI Prompts submitted through the Platform;
- operating AI functionality, including AI Agents and Multi-Agent Systems configured by the Customer;
- performing Retrieval-Augmented Generation against the Customer's Enterprise Knowledge Base and connected data sources;
- maintaining the security, integrity, and availability of the Platform;
- diagnosing and troubleshooting technical issues reported by the Customer;
- delivering customer support and professional services requested by the Customer;
- performing backups and disaster recovery procedures in accordance with the Security Policy; and
- complying with applicable legal obligations and fulfilling JOROMI AI's contractual obligations to the Customer.

This license is strictly limited to the purposes described above and does not permit any use of Customer Data for the benefit of any party other than the Customer, except as required to operate shared infrastructure in a manner that does not expose one Customer's Customer Data to another. For the avoidance of doubt, Customer Data will not be used to train public, shared, or cross-customer AI models without the Customer's prior express written authorization. Any Customer that wishes to permit its Customer Data to be used for model improvement purposes may opt in through a separate, explicit agreement, and may withdraw that authorization prospectively at any time in accordance with the terms of that agreement.

Where Customer Data includes personal data, the processing of that data is additionally governed by the Data Processing Agreement and Privacy Policy, which take precedence over this Section with respect to matters of data protection law.

8. Software License Restrictions

Access to the Services is granted subject to the license terms of the applicable Subscription Agreement or Enterprise License Agreement, and is expressly conditioned on the Customer and its Authorized Users refraining from the activities described in this Section, except to the extent such restriction is unenforceable under applicable law. Neither the Customer, its Authorized Users, nor any third party acting on their behalf may:

- copy, reproduce, or duplicate the Software, Platform, or Documentation beyond what is necessary for authorized use of the Services;
- distribute, sell, sublicense, rent, lease, or otherwise make the Software or Platform available to any third party outside the scope of an authorized license;
- modify, adapt, translate, or create Derivative Works of the Software or Platform;
- reverse engineer, decompile, or disassemble the Software, except to the limited extent such restriction is prohibited by applicable law, and then only after providing JOROMI AI with prior written notice and a reasonable opportunity to provide the information sought through other means;
- circumvent, disable, or otherwise interfere with any technical protection measures, rate limits, or security features of the Platform;
- remove, obscure, or alter any proprietary notices, Trademarks, or attribution appearing on or within the Software, Platform, or Documentation;
- conduct or publish benchmarking, performance testing, or comparative analysis of the Services without JOROMI AI's prior written consent;
- scrape, crawl, or use automated means to extract data, model outputs, model weights, or Platform content, other than through the documented API in accordance with its terms of use;
- use the Services, including outputs derived from them, to develop, train, or improve a product or service that competes with the Platform, including a competing AI Model, AI Agent framework, or enterprise AI operating system;
- engage in competitive analysis of the Platform beyond what is expressly permitted under applicable law; or
- commercialize, resell, or sublicense access to the Platform, its APIs, or AI Output in a manner not expressly authorized under the applicable agreement, including operating the Services as a bureau or outsourced service for unaffiliated third parties without JOROMI AI's prior written consent.

JOROMI AI reserves the right to monitor use of the Platform for compliance with these restrictions, consistent with the Privacy Policy and applicable law, and to take the enforcement measures described in Section 14 where a breach is identified.

9. Trademark Policy

“JOROMI AI,” “Tetrixx,” associated logos, product names, and other brand elements (the “Marks”) are Trademarks of Tetrixx Limited or its affiliates. This Section governs the use of the Marks by Customers, Partners, and other third parties.

9.1 Permitted References

Customers and Partners may reference the Marks in factual, truthful statements identifying their use of the Platform, such as in a customer reference, case study prepared with JOROMI AI's cooperation, or a description

of a technology stack, provided that such references do not imply an affiliation, sponsorship, certification, or endorsement by JOROMI AI beyond what has actually been agreed in writing.

9.2 Brand Guidelines and Co-Branding

Any use of JOROMI AI logos, color palettes, or other visual brand assets must comply with JOROMI AI's Brand Guidelines, as made available to Partners and Marketplace Developers from time to time. Co-branding arrangements, joint marketing materials, and the use of JOROMI AI Marks on a Partner's marketing collateral require prior written approval from JOROMI AI's brand or marketing team and are subject to periodic review for continued compliance.

9.3 Prohibited Uses

No party may register, or attempt to register, any Trademark, business name, or domain name that incorporates the Marks or a confusingly similar variation thereof; use the Marks in a manner that is false, misleading, disparaging, or likely to cause confusion as to source, sponsorship, or affiliation; use the Marks as part of a social media account handle, page name, or profile in a manner suggesting that the account is operated or endorsed by JOROMI AI; or use the Marks in connection with any product or service that competes with, or could reasonably be mistaken for, an official JOROMI AI offering.

9.4 Domain Names and Online Identifiers

Registration of domain names, subdomains, or application identifiers incorporating the Marks, or terms confusingly similar to the Marks, is prohibited without JOROMI AI's prior written consent. JOROMI AI reserves all rights available under applicable trademark and unfair competition law, and under domain name dispute resolution mechanisms, to address unauthorized registrations.

10. Feedback and Suggestions

Customers, Authorized Users, Partners, and Developers may, from time to time and entirely at their own option, provide JOROMI AI with feedback, suggestions, feature requests, bug reports, or other input concerning the Services ("Feedback"). JOROMI AI values this input as part of its continuous improvement process and may use Feedback to inform product development, prioritization, and design decisions.

The provision of Feedback does not transfer any ownership interest in the Customer's underlying Intellectual Property Rights, Customer Data, or Customer Intellectual Property, and Feedback should not include Confidential Information that the Customer does not wish JOROMI AI to use for product development purposes. To the extent Feedback contains any Intellectual Property Rights of the party providing it, that party grants JOROMI AI a perpetual, irrevocable, worldwide, royalty-free, fully paid-up, sublicensable license to use, reproduce, modify, and incorporate the Feedback into the Platform and any other JOROMI AI product or service, without attribution, restriction, or additional compensation of any kind. JOROMI AI is under no obligation to implement, acknowledge, or respond to any particular item of Feedback.

11. Open Source Software

The Platform incorporates certain third-party and open-source software components (“Open Source Components”) that are licensed under their respective open-source license terms rather than under this Policy or the Subscription Agreement. Where required by the applicable open-source license, JOROMI AI makes available a listing of material Open Source Components, their respective licenses, and any required attribution notices, through its Documentation or upon reasonable request.

Nothing in this Policy is intended to restrict, limit, or modify any rights granted under an applicable open-source license, or to impose any additional restriction that such license does not permit. To the extent of any conflict between this Policy and the terms of an applicable open-source license with respect to an Open Source Component, the open-source license governs solely with respect to that component. Customers integrating their own open-source dependencies into custom AI Agents or workflows remain responsible for compliance with the license terms applicable to those dependencies.

12. Third-Party Intellectual Property

JOROMI AI respects the intellectual property rights of third parties and expects Customers, Authorized Users, and Partners to do the same. The Platform may incorporate or interoperate with licensed third-party technologies, data sources, and integrations (“Third-Party Technology”), which remain subject to the intellectual property rights of their respective owners and, where applicable, to separate license terms disclosed in the Documentation.

Customers are solely responsible for ensuring that any third-party content, data sets, documents, or materials uploaded to the Platform, connected through an integration, or referenced in an AI Prompt do not infringe the intellectual property rights of any third party, and for obtaining any licenses, consents, or permissions necessary for such use. JOROMI AI disclaims responsibility for a Customer's use of Third-Party Technology or third-party content in a manner inconsistent with the rights of the underlying owner, without prejudice to any indemnification obligations set out in the applicable Subscription Agreement or Enterprise License Agreement.

13. Intellectual Property Infringement

JOROMI AI takes claims of intellectual property infringement seriously and has established the notice-and-response procedure described in this Section for addressing claims of copyright, trademark, patent, and trade secret infringement arising from content hosted on or distributed through the Platform.

13.1 Submitting a Notice of Infringement

A party who believes in good faith that material available through the Platform infringes its Intellectual Property Rights may submit a written notice to JOROMI AI's Legal Department or Intellectual Property Counsel containing, at minimum:

- identification of the copyrighted work, Trademark, Patent, or Trade Secret claimed to have been infringed;
- identification of the specific material claimed to be infringing, and information reasonably sufficient to permit JOROMI AI to locate it on the Platform;
- the complainant's contact information, including name, address, telephone number, and email address;
- a statement that the complainant has a good-faith belief that the disputed use is not authorized by the intellectual property owner, its agent, or the law;
- a statement, made under penalty of perjury or the equivalent applicable standard, that the information in the notice is accurate and that the complainant is authorized to act on behalf of the owner of the right claimed to be infringed; and
- the physical or electronic signature of the complainant or a person authorized to act on their behalf.

13.2 Investigation and Response

Upon receipt of a compliant notice, JOROMI AI's Legal Department will conduct a good-faith review and, where appropriate, remove or disable access to the material identified as infringing, and will notify the party responsible for posting or submitting that material of the action taken and the reason for it.

13.3 Counter-Notification

A party whose material has been removed or disabled may submit a counter-notification asserting a good-faith belief that the material was removed or disabled as a result of mistake or misidentification, together with a statement consenting to the jurisdiction of the appropriate court and agreeing to accept service of process from the party that submitted the original notice. Where applicable law provides for restoration of the material following a valid counter-notification and the absence of legal action within a prescribed period, JOROMI AI will follow that procedure.

13.4 Repeat Infringer Policy

JOROMI AI maintains a policy of terminating, in appropriate circumstances, the accounts of Customers or Authorized Users who are determined to be repeat infringers of third-party intellectual property rights, taking into account the number of substantiated claims, the nature of the conduct, and any pattern of disregard for prior notices.

13.5 Contact for Infringement Notices

Legal Department: [LEGAL DEPARTMENT NAME / TEAM]

Intellectual Property Counsel: [NAME / TITLE]

Email: *[LEGAL@TETRIXX / IP@JOROMI.AI]*

Registered Address: *[REGISTERED ADDRESS OF TETRIXX LIMITED]*

Online Reporting Portal: *[URL OF INFRINGEMENT REPORTING PORTAL]*

14. Enforcement

JOROMI AI reserves the right to enforce this Policy and to protect its Intellectual Property Rights, and those of its licensors and third parties, through any lawful means reasonably available to it. Enforcement measures may include, depending on the nature and severity of the conduct at issue:

- initiating an internal investigation into suspected unauthorized use, infringement, or breach of this Policy;
- suspending access to the Services for the account or Authorized User implicated in the suspected breach, pending investigation;
- terminating the applicable Subscription Agreement, Enterprise License Agreement, or API access in accordance with its terms;
- removing or disabling access to infringing or non-compliant content, integrations, or Marketplace listings;
- pursuing civil legal proceedings, including claims for injunctive relief and recovery of damages, costs, and reasonable attorneys' fees to the extent permitted by applicable law; and
- cooperating with law enforcement or regulatory authorities where required by applicable law or where JOROMI AI determines, in its reasonable discretion, that cooperation is appropriate in light of the severity of the conduct.

JOROMI AI will exercise these enforcement measures proportionately and in a manner consistent with the Acceptable Use Policy and applicable law, but reserves full discretion to act promptly where necessary to protect the security, integrity, or intellectual property of the Platform or the interests of other Customers.

15. International Intellectual Property Protection

JOROMI AI operates across multiple jurisdictions and seeks to protect its Intellectual Property Rights globally through the applicable copyright, trademark, patent, trade secret, and unfair competition laws of each jurisdiction in which it operates or in which its intellectual property is used without authorization. This includes reliance on international frameworks such as the Berne Convention for the Protection of Literary and Artistic Works, the Paris Convention for the Protection of Industrial Property, the Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS), and the Madrid System for the international registration of marks, to the extent applicable.

References in this Policy to specific registrations, filings, or certifications should not be read as a representation that any particular registration, filing, or certification has been obtained in any specific jurisdiction unless expressly confirmed in writing by JOROMI AI. Customers operating in jurisdictions with distinct intellectual property regimes, including civil law jurisdictions that recognize moral rights or jurisdictions with first-to-file trademark systems, should consult their own counsel regarding the specific protections available to them and their obligations under local law.

16. Compliance Framework

This Policy is designed to align with internationally recognized principles of intellectual property protection and enterprise software licensing practice, including the general approach reflected in the licensing and IP frameworks of leading global technology providers. It is intended to support, rather than replace, each Customer's own internal compliance, procurement, and legal review processes.

This Policy does not constitute, and should not be interpreted as, a representation or warranty that JOROMI AI holds any specific certification, accreditation, or regulatory approval, or that its intellectual property portfolio includes any specific issued patent or registered trademark, except where separately and expressly confirmed in writing. Customers requiring specific assurances regarding certifications, registrations, or regulatory status for procurement, due diligence, or compliance purposes should direct such requests to the Compliance Office identified in Section 18.

17. Policy Updates

JOROMI AI reviews this Policy periodically to reflect changes in applicable law, evolving industry practice regarding artificial intelligence intellectual property, and the ongoing development of the Platform. JOROMI AI may amend this Policy from time to time by publishing a revised version with an updated effective date.

Where an amendment is material and adversely affects a Customer's rights under this Policy, JOROMI AI will provide reasonable advance notice through the means specified in the applicable Subscription Agreement or Enterprise License Agreement, which may include email notification to the Customer's designated administrator, an in-Platform notice, or posting on JOROMI AI's website. Continued use of the Services following the effective date of a revised Policy constitutes acceptance of the revised terms; a Customer that does not agree to a material amendment should contact JOROMI AI regarding its options, which may include termination of the applicable agreement in accordance with its terms.

JOROMI AI maintains version control over this Policy, and prior versions are available upon written request to the Legal Department for reference in connection with disputes, audits, or historical compliance review.

18. Contact Information

Questions, notices, and requests regarding this Policy should be directed to the appropriate contact below.

Legal Department: [LEGAL DEPARTMENT CONTACT]

Intellectual Property Counsel: [IP COUNSEL NAME / FIRM]

Licensing Team: [LICENSING@JOROMI.AI]

Brand Protection Team: [BRAND@JOROMI.AI]

Compliance Office: [COMPLIANCE@JOROMI.AI]

Website: [WWW.JOROMI.AI]

Registered Office: *[REGISTERED OFFICE ADDRESS OF TETRIXX LIMITED]*

General Email: *[LEGAL@TETRIXX.COM]*

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